



## ADDITIONAL FEES AND PAYMENT TERMS DISCLOSURE STATEMENT

All New Wave Services may be subject to additional fees, in addition to any applicable government taxes or fees, including but not limited to the fees as set forth below:

<b>General Fees</b>		
Returned Check (Any Reason)	Per Incident	\$35.00
Paper Statement Fee	Per Statements Mailed	\$2.00
Late Fee	See "Payment Late Date" Below	\$10.00
Credit / Debit Card Chargeback Fee (Any Reason)	Per Incident	\$35.00
Customer No Show Fee (Installation or Service Call)	Per Incident	\$75.00
Same Day Reschedule Charge	Per Incident	\$75.00
Service Call (When not included in standard equipment protection)	Per Hour + Equipment	\$75.00
<b>General Terms</b>		
Billing Day	Day of First Service Activation on Account, or Day Specified by Customer. (If Billing Day is Changed, Active Services Will Have Prorated Charges)	
Payment Due Date	10 Days After Invoice Date	
Payment Late Date	1 Days After Due Date	
Service Interruption Date	15 Days After Due Date	
Official Disconnect (Equipment Pickup Scheduled)	30 Days After Due Date	
Account Balance Submitted to Collections	45 Days After Due Date	
Maximum Suspension When Moving Service	30 Days	
Maximum Vacation Suspension	6 Monthly Billing Cycles Per 12 Month Period	

<b><i>Internet Fees</i></b>		
Fixed Wireless Standard Installation (J-Mount, On Existing Pole in Ground, Tripod installation with installation of cable to an exterior wall of home or business)	At Time of Install	\$95.00
Reconnect (Re-installation of service) Fee	Upon Request for Reconnect	\$95.00
Service Interruption Fee (Disconnect Fee)	At Time-of-Service Interruption	\$25.00
Move Service	At Time-of-Service Move	\$95.00
Service Call (For non-standard wear and tear / troubleshooting that is included in Equipment Protection)	Per Hour + Equipment	\$75.00
Cable Bury Fee	Customer's Responsibility	
Point-to-Point Relay Installation (Optional)	At Time of Install Per Relay Radio	\$150.00 per radio
Cat5 Cable Drop (For Cable Drops Installed in Addition to Standard Installation Cable)	At Time of Install	\$95 per cable drop
Fixed Wireless Site Survey with Lift	At Time of Survey	\$25.00
951 Router	At Time of Install	\$79.95
941 Router	At Time of Install	\$49.95
<b><i>Phone Fees</i></b>		
Single-Line ATA Installation	At Time of Install	No Cost
Single-Line ATA Installation	Without Internet Install	\$75.00
Single-Line ATA Programming	At Time of Install	\$35.00
DID Inbound Port	At Time of DID Port Order	\$25.00
Directory Assistance (411) Calls	Per Call	\$2.00
Cat5 or Cat3 Cable Drop	At Time of Install	\$95.00 per cable drop



<b><i>Fax Fees</i></b>		
Fax Bridge Installation	At Time of Install	\$75.00
Fax Portal Installation	At Time of Install	No Cost
Fax Portal Installation	Without Internet Install	\$75.00
DID Inbound Port	At Time of DID Port Order	\$25.00
Cat5 or Cat3 Cable Drop	At Time of Install	\$95.00 per cable drop
Power-over-Ethernet Supply (PoE)	\$15.00	
Fax ATA	\$200.00	
Phone ATA	\$79.95	
Point-to-Point Relay Radio	\$150.00	