

Broadband Facts

New Wave Broadband

Better

Fixed Broadband Consumer Disclosure

Monthly Price

\$80.00

This Monthly Price is not an introductory rate.

This Monthly Price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees

Internet Insurance **\$4.95**

Paper Invoice **\$2**

One-time Fees at the Time of Purchase

Large Router **\$79.95**

Small Router **\$49.95**

Standard Install **\$95**

Early Termination Fee

None

Government Taxes

Varies by Location

Discounts & Bundles

[Click here](#) for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service and use of your own equipment like modems and routers.

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find out whether you qualify, visit: affordableconnectivity.gov

Participates in the ACP

No

Speeds Provided with Plan

Typical Download Speed **18 Mbps**

Typical Upload Speed **8 Mbps**

Typical Latency **25 ms**

Data Included with Monthly Price

Unlimited

Charges for Additional Data Usage

None

Network Management

[Read our Policy](#)

Privacy

[Read our Policy](#)

Customer Support

Contact Us: [Customer Support](#) / 1-800-310-6625

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

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